VOCOLLECT VOICEDIRECT® ERP

FOR USE WITH **SAP**®

DESIGNED FOR SAP-CENTRIC CUSTOMERS

Vocollect®
a business unit of **Intermec**®

Partner Logo
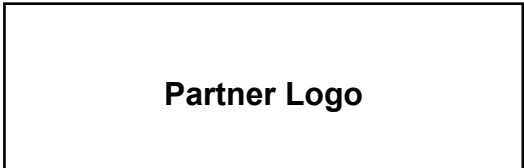
A Proven Voice in the SAP Warehouse

Vocollect is the number one provider of voice solutions for mobile workers and a Global SAP Technology Partner. Every day Vocollect enables almost 500,000 workers worldwide to distribute nearly $4.5 billion dollars' worth of goods from distribution centers and warehouses to customer locations. Vocollect VoiceDirect ERP for use with SAP – our native SAP NetWeaver interface – the leading voice solution from Vocollect can seamlessly enable SAP WM and Extended Warehouse Management (EWM) users to unleash a higher level business performance.

Vocollect VoiceDirect ERP and SAP NetWeaver - Working Together to Solve Key Business Issues

Vocollect has the real-world experience to ensure your Vocollect Voice Solution successfully addresses your critical business issues including but not limited to:

GROWING BUSINESS
The need to increase throughput with existing facilities due to recent acquisitions.

MARGIN PRESSURE
From slower sales and increased competition creates the need to decrease operating costs.

GOVERNMENT REGULATION
Changing and expanding regulatory requirements, making it difficult to ensure compliance.

ACCURACY
The need to improve order accuracy and delivery timeliness to achieve more "Perfect Orders."

CUSTOMER SATISFACTION
Using technology to offer competitive advantages that increase customer satisfaction and help to maintain and grow new business opportunities.

TRAINING TIME
Eliminating the need for lengthy new worker training and simplifying the complicated on-boarding process typically required for seasonal workers.

Vocollect VoiceDirect ERP and SAP NetWeaver - Working Together to Drive Results

Today's Vocollect VoiceDirect ERP is specifically designed to fully leverage existing SAP-centric technology investments, when adding Vocollect Voice to an existing SAP WM or EWM environment. VoiceDirect ERP uses a certified and tested native interface that leverages your SAP NetWeaver platform, to provide a low-risk, configurable Vocollect Voice solution to help you manage your entire voice implementation effort.

With Vocollect Voice you manage your entire distribution cycle more effectively, from selection and cycle counting through replenishment. Together, SAP and Vocollect will help you improve your warehouse productivity and overall accuracy, while driving a quantifiable bottom-line increase of up to 5% annually.
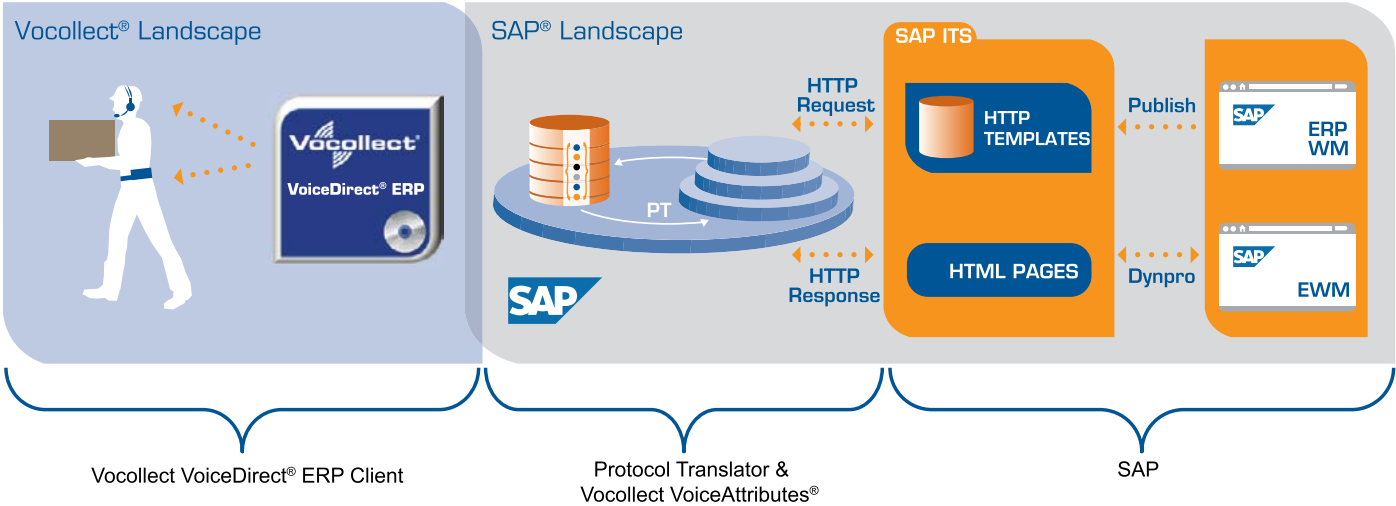
The Results Speak for Themselves

Many Vocollect users have reported achieving:

- 25% increase in productivity
- 99.995% order accuracy
- 50% decrease in returns management time
- Reduced accidents and worker compensation claims
- 35% decrease in overtime
- 50% reduction in training time
- Greatly reduced service level performance penalties
- Payback is generally realized in less than 12 months

VoiceDirect ERP Solution Technical Landscape

VoiceDirect ERP fully embraces and leverages SAP standards and fully utilizes the SAP NetWeaver Landscape to voice-enable transactions for SAP - WM and EWM warehouse modules. VoiceDirect ERP speech enables SAP Mobile Data Entry screens for specific dialogs/tasks such as: Selection, Put-Away and Cycle Counting.

VoiceDirect ERP uses secure HTML templates to communicate with the SAP Internet Transaction Server (ITS). The Protocol Translator seamlessly connects to the selected VoiceDirect ERP dialog/task through TCP/IP. Vocollect Voice manages voice best practices on your mobile computing device while SAP NetWeaver and ITS drives the overall workflow process logic.

Vocollect® Landscape   SAP® Landscape   SAP ITS   HTTP Request   HTTP TEMPLATES   Publish   SAP ERP WM   HTML PAGES   Dynpro   SAP EWM   HTTP Response   PT   VoiceDirect® ERP

Vocollect VoiceDirect® ERP Client   Protocol Translator & Vocollect VoiceAttributes®   SAP

More Options Make Vocollect the Clear Choice

Vocollect Voice provides a scalable enterprise-grade voice solution that includes our market leading Bluestreak® Recognizer for adaptive voice recognition and expression management, a Dialog/Task Engine, a Text to Speech Engine supporting 43 voice options across over 35 languages. Additional flexibility is provided by the ITS Protocol Translator, which provides the ability to configure these capabilities as well as customize prompts and responses within your SAP IT platform. The VoiceDirect ERP solution enables SAP customers to implement and maintain VoiceDirect ERP using their preferred SAP Certified Partner/ Integrator or internal SAP Certified personnel, without the addition of a middleware layer.

In addition to VoiceDirect ERP for SAP WM and EWM customers, Vocollect also has strong relationships and proven interfaces with virtually all the leading warehouse management, supply chain and inventory management solution providers globally.

With Vocollect, we let you make the technology choice that is best for your business. We are number one in the business of voice because we have voice technology that works the way you work.

Vocollect's SAP Investments

Vocollect is proud to be an SAP Partner and VoiceDirect ERP has achieved SAP Certified Integration with SAP NetWeaver status.

Improved Accuracy.
Increased Productivity.
Real Business Results.

In the complex supply chain industry, accuracy and productivity are of paramount importance. The proven track record of voice in driving quantifiable performance improvements has made it a natural fit for process reengineering efforts to solve key business challenges. Vocollect, a business unit of Intermec, is the number one provider of end-to-end voice solutions for mobile workers worldwide, helping customers achieve a higher level of business performance. Learn more about Vocollect by visiting our website at www.vocollect.com.

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Partner Logo

Partner Information

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