Your Logo Here

Your Ticket to Automation

Increase productivity and revenue, cut costs and improve officer safety with Intermec e-Citation Solutions.

Limited resources. Dismissed tickets. Officer safety risks. You're counting on every dime—and every minute.

With ever-increasing budget constraints, stress on already limited resources and the high safety risks facing field officers, every second counts when issuing—and processing—citations. You're constantly facing pressure to maximize funds through the collection of moving, parking and local ordinance violation fines. In addition, every traffic stop puts your field officers at risk. Each minute spent on the side of the road increases the contact exposure to a law violator or even potentially being hit by traffic.

Errors are inherent with pen and paper citations. Despite officers' best efforts, mistakes can include incomplete or incorrect information. Even if everything is correct, there can be issues with the ticket because handwriting is illegible or smudged. In fact, 10% of handwritten citations are dismissed due to errors[1]. Even if the original citation is error-free, there's risk of a mistake during data entry, especially if the information must be entered in multiple, separate systems in its transmission from officer to court. This puts every citation at risk for being dismissed, costing you and your agency money you can't afford to lose.

Intermec understands the momentous—and critical—issues facing law enforcement. We realize that you need solutions that increase productivity, efficiency and revenue while also cutting costs and increasing officer safety. It's because of our deep understanding of these issues as well as the quality of our rugged mobile computers and printers that law enforcement organizations turn to Intermec for complete solutions.

[1]Bureau of Justice Assistance and US Dept. of Transportation 2003 Analysis as cited in Senate Bill 587, Judicial Proceedings, Department of Legislative Svcs, Maryland General Assembly, 2007 session, Fiscal and Police Note Revised; Page 4
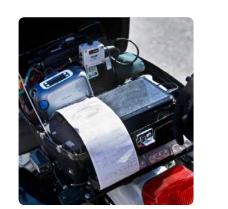

Increasing productivity and cutting costs while improving officer safety; Intermec e-Citation solutions are the ticket to meeting your challenges.

An effective e-Citation solution can cut the time it takes to issue citations by 50% over manual tickets[2]. Internal processing of citations can go from days to hours—or even seconds. Accuracy is also key. Reducing errors can significantly decrease the number of tickets dismissed and increase payment yield without actually writing any more tickets. Intermec can help you improve in all of these areas.

Our comprehensive line of mobile computers, scanners and printers help make e-Citation solutions easier, safer and more cost-effective to deploy and use. We are the industry's only single source e-Citation hardware solution for public service and safety departments, including local, state and federal police agencies. Mobile e-Citation solutions from Intermec do not result in drastic changes to operations. Chances are, they can work within your existing technology infrastructure reducing the need for time-consuming, costly training. So you can streamline processes, eliminate redundant data entry while increasing field access to real-time information, database files and GPS mapping systems. Officers can access outstanding arrest warrants and records as well as send an electronic citation to headquarters in real time.

Even more importantly, Intermec's mobile computers and printers help improve officer safety. Built to be ergonomic, these computers or printers can be held in one hand, leaving a hand free for critical needs. With quick, reliable citation processing and printing, the exposure time of officers at roadside is reduced. Furthermore, secure and safe in-vehicle mounting and docking ensure stable performance and can prevent injuries during collisions.

[2]University of Alabama Center for Advanced Public Safety E-Citations release 4/28/08

Intermec: your automated solution for mobile ticketing and printing.

Complete Product Lineup

Our rugged mobile computers, scanners and printers, along with related media, provide cost-effective solutions to help you increase workforce efficiency and revenues as well as improve officer safety—all while cutting costs.

Small and lightweight, our mobile computers are comfortable and easy to use in the field, whether using vehicles, bicycles, horseback or even foot. They are designed for all-day use with advanced system architecture, power management and extended battery life. Intermec computers also offer a wide range of integrated features, snap-ons, accessories and docking for enhanced functionality, including integrated barcode scanning. In addition, cameras and GPS can record situations with date, time and geostamp for added safety and productivity.

As the industry's fastest rugged mobile printers, citation printing and processing has never been quicker. Intermec mobile printers are designed for mobility. With batteries that last an entire shift and are simple to charge, media that is easy to load, an optional mag stripe reader, and print quality that is consistently high, you can count on our printers to deliver, regardless of the environment.

Both our computers and printers feature high ruggedization and reliability to ensure they can withstand the daily wear and tear from a mobile workforce. They offer Bluetooth/ Wireless connectivity, seamless integration and remote device management for easy support no matter where your users are.

Service and Support

Experienced Intermec professionals and partners work closely with you to choose systems that will have the greatest strategic impact on operations. Our partner network helps you achieve flawless implementations on or ahead of schedule, as well as provide cost-effective long-term preventive maintenance and repair.

Proven Experience & Global Reach

Powered by a global team of experts, Intermec has over 40 years of innovation and experience. With our partners, we provide full service and support in more than 70 countries around the world. Our clients include 75% of Fortune 500 companies. Intermec's hardware solutions are approved by many leading e-citation application providers so you can be confident they will work within your existing infrastructure. As a result, they are widely used by law enforcement agencies across North America.

Partnerships

We have key partnerships with leading resellers, distributors and network providers to offer you proven, end-to-end solutions. Together, we provide the right mix of hardware, software, services and related technologies to help you achieve a seamless, trouble-free operation that can lower total cost of ownership.

Cost-effective applications to meet your immediate and future needs.

Moving Violations

Intermec offers a range of mobile computers and scanners, along with rugged mobile printers, for speeding and other traffic violation ticketing.

Our mobile computers, include the ultra-rugged CN70 with next-generation architecture and data capture capabilities and the lightweight—yet still tough—CN50, which is designed to deliver the most advanced, high performance voice and data communications for field officers.

The PB51 mobile printer is an extremely rugged ticket printer designed to withstand dropping, shocks and vibrations and is IP-rated for dust and water resistance. Plus, this printer is known for speed, with a 20-30% faster time-to-ticket printing than competitive products so your officers can spend more time protecting. Best of all, our entire lineup of rugged mobile printers work seamlessly with our mobile computers, or within your existing computing environment including Windows-based rugged laptops, netbooks, smartphones and tablet PCs.

For fast and accurate scanning, Intermec handheld scanners like the SR30 or SR61T offer the capabilities and ruggedness to meet your specific traffic ticketing needs.

All of our computer, scanner and printer products designed for moving violation e-Citations are built for reliability and speed—helping to decrease officers' exposure to roadside dangers. When compared to smartphones or commercial grade printers, our e-citation ruggedized devices provide a total cost of ownership advantage due to longer replacement cycles, resulting in less breakdowns, repair expenses and lost productivity while they are in service.

Parking & Ordinance Violations

Designed to streamline operations and improve productivity, our mobile computers provide solutions for parking and local ordinance violation ticketing. When you need rugged, tough handheld computers created to excel in the most adverse conditions with full functionality, you can rely on the Intermec CN70 or CN50.

The PB32 mobile printer is optimized for use with these computers. It's built rugged to survive real-world environments while still being lightweight and easy to carry, whether held by hand or clipped to an officer's uniform. With the industry's fastest mobile printing throughput, the PB32 can increase ticketing speed to new levels.

Intermec's solutions offer seamless integration and advanced, flexible connectivity with optional cable configurations for tethered applications. Our mobile computers provide intuitive user interfaces for ease of use and our printers feature superior legibility and print quality in all types of environments. Our scanners offer the performance you need to scan even damaged or poor quality barcodes.

When it comes to ruggedness, you can count on Intermec. Mobile workers lose an average of 75 minutes each time their mobile devices fail[3]. Our reliable devices deliver less downtime for your workforce, resulting in greater ticketing productivity and lower total cost of ownership for you.

[3]Total Cost of Ownership (TCO) Models for Mobile Computing and Communications Platforms," VDC Research. July, 2007.

Intermec rugged mobile solutions for e-Citation— the right fit for your department.

Intermec e-Citation Solutions

Applications & Usage Models	Handheld Computers			Rugged Mobile Printers			Scanners	
	CS40 Smallest Footrint	CN50 Small & Lightweight	CN70 Ultra-Rugged	PB51 4"Ticket (Receipt)	PB31 3"Ticket (Receipt)	PB32 3"Ticket (Label)	SR30AA Lightweight	SR61T2D Rugged
Moving Violations (speeding & other traffic ticketing)								
Stationary (In-Vehicle, Fixed Mount)		X	X	X	X	X	X	X
Mobility (Handheld, Wearable)	X	X	X	X	X	X		
Parking Violations (parking & local ordinance ticketing)								
Stationary (In-Vehicle, Fixed Mount)		X	X	X	X	X	X	X
Mobility (Handheld, Wearable)	X	X	X	X	X	X		

Intermec provides rugged technology to the public service and safety departments. Our comprehensive selection of e-Citation products and services are designed to increase productivity and revenues, cut cost and improve field officer safety.

Applications

- Moving Violations
- Parking & Ordinance Violations

For more information about our e-Citation solutions, visit Intermec.com/solutions/ecitation.

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