

Vocollect VoiceClient[®]

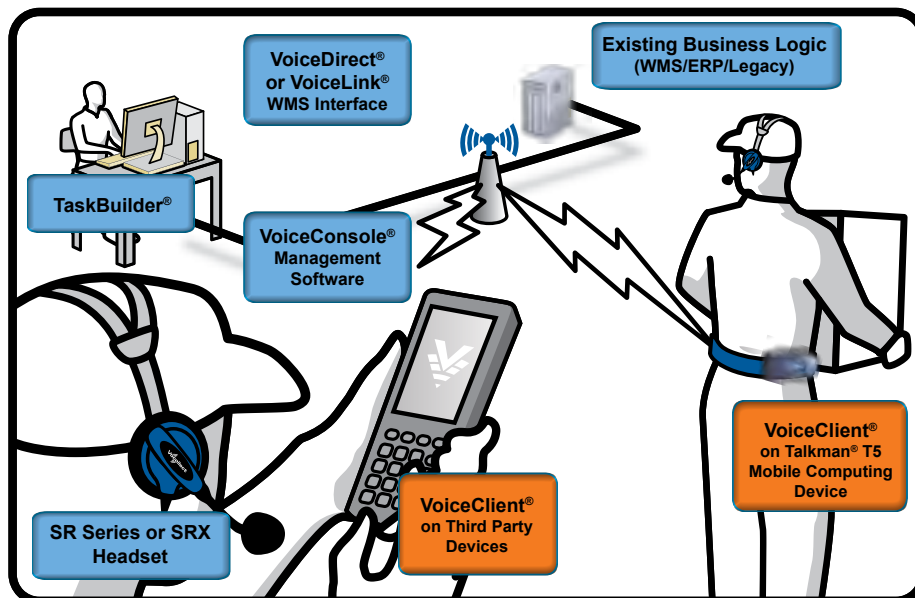
The Most Human Interface

Voice is the most human and effective interface to your host system. You'll be impressed by how focused, fast, and accurate team members can be when they never take their eyes off what they are doing.

How Will Your Team Use Voice?

With today's distribution center (DC) teams more mobile than ever, you need to equip your team members with mobile devices that best fit the jobs they're doing, their individual work styles, and your IT infrastructure. Vocollect Voice[®] is the choice for powering 'Hands-Free, Eyes-Free[®]' work for businesses with mobile employees. Vocollect Voice runs on a broad set of industry-leading, voice-capable mobile devices and is continually performing speech recognition and system performance testing to identify additional devices to support enabling you to choose the mix of devices that best fits your operation. With Vocollect Voice, you will run one set of applications, one voice-system management console, and one interface to your host system. The result?

- A consistent voice-enabled work experience for all your team members
- A single IT and software infrastructure to deploy and maintain
- Vocollect Voice productivity throughout your operation



Maximizing Each Team Member's Productivity

Do your team members perform different jobs during the day? With Vocollect Voice running on a device with a screen, they can use visual displays for some applications and voice for others – choosing the right mode for the task. You can minimize the number of different devices your team needs to be trained on while maximizing your investment in screen- and keyboard-based applications and supporting technology. Or perhaps you need a mix of devices at each site – with some of your workers using a Vocollect Talkman[®] during an entire shift of intensive voice-directed work, while others use a screen-based device as they switch between different jobs.

Speech Recognition - The Vocollect Voice Speech Recognizer

- **Efficient, natural voice dialogs.** Interacting with Vocollect Voice is like having a conversation with a person. Each prompt can be configured either to ignore the operator until the system is done speaking (such as when it's giving important information like the next location), or to allow the user to interrupt the system. In addition, the Vocollect recognizer does not require you to use anchor words each time you speak to it. Anchor words turn the recognizer on and off for every transaction, requiring workers to speak thousands of unnecessary words every day, significantly reducing their productivity.
- **Tuned to each speaker.** Have you ever had to repeat yourself, or start over, when trying to navigate through the voice prompts of a call center? Speaker-independent recognizers can work for the "average" user in the "average" situation. However, they may perform poorly for those who have unusually high or low voices, have distinctive accents or are working in a noisy environment. If team members have to constantly repeat themselves, you'll never see the speed you're expecting. A speaker-dependent recognizer is more accurate because it is tailored to the person who is talking to it – their language, pronunciation, accent. It only takes about 20 minutes to train a personal voice profile, and this can be done anywhere in the DC.
- **Adapts over time to each speaker.** To achieve even higher accuracy, Vocollect Voice is equipped with adaptive recognition. It is continuously working behind the scenes to automatically update voice profiles in response to changing voice and environmental conditions. Better and better performance is the result. (Support for adaptive recognition performance varies depending on the mobile device platform.)
- **Supports all languages.** Team members can create their voice profile using the language of their choice.
- **Robust recognition for industrial workplaces.** Vocollect Voice has been optimized for industrial environments using "real-world" recordings of noises like pallet drops, PA system, horn beeps, etc.

Spoken Prompts - Computer Voice vs Human Voice

Vocollect offers both. You can record voice prompts as spoken by a worker. The primary drawback to human prompts is that they must be maintained in all the languages you need, and if an application dialog changes, the new prompts must be separately recorded. Most customers choose Vocollect's text-to-speech (TTS) capability, which pronounces any dialog prompt or product description as spoken voice. If you need to add or edit voice dialogs, any text you specify is automatically converted to voice. Vocollect's TTS is available in multiple languages and voice styles and is intelligible at high speeds - operators can select from nine different speeds, up to 400 words per minute.

Put Vocollect Voice to Work for Your Mobile Workforce

Get ready for breakthrough productivity and profitability throughout your DC. For assistance with evaluating your choices in platforms, the cost/benefit trade-offs and performance options, contact us today!

About <Partner Name>

Partner description - 75 words or less.



Company Name
123 Your Street
City, State, Zip
123.456.7890
info@YourURL.com
www.YourURL.com

About Vocollect

Vocollect, a business unit of Intermec, is the number one provider of voice solutions for mobile workers worldwide, helping customers achieve a higher level of business performance through voice. Every day Vocollect enables over 400,000 workers worldwide to distribute more than \$4.0 billion dollars' worth of goods from distribution centers and warehouses to customer locations, in 60 countries and in over 35 languages. Vocollect integrates with all major WMS and ERP systems, including SAP, and supports the industry's leading mobile device solutions.

For more information, visit www.vocollect.com